

Finnish service profiles for international customer Service

“ We are looking for dedicated, service minded profiles, to be a part of our dynamic international team within the travel/leisure segment. The task is to ensure travelers get the best experience – even before their journey starts. The team is situated in our Danish office in Copenhagen. ”



ARE YOU A SERVICE PROFILE, WHO WANTS TO MAKE A DIFFERENCE – BOTH IN DAILY PERFORMANCE AND IN ONE OF THE MOST EXPANDING SEGMENTS IN THE WORLD, TRAVEL – THEN THIS IS A UNIQUE OPPORTUNITY

MAIN TASKS

The task is to provide a professional service by phone and email for people - before, during and after their travel/holidays - ensuring the overall customer experience by:

- Queries related to travel planning
- Assist and guide with travel reservations
- Assistance and support if incidents at the destination occurs
- Adapt and execute market initiatives according to defined campaigns
- Ensure, on a continuous basis, the collaboration between the team members and other teams/departments

QUALIFICATIONS

- College degree, language or social studies is preferable but not a requirement
- Language skills:
 - Finnish fluently, written and spoken
 - English, high level, written and spoken
 - Additional Nordic languages skills are a plus not a requirement
- IT flair

JOB EXPERIENCE

- 6-12 months' experience in the service sector; customer service, travel agency, restaurant, stores or the like

However, most importantly, you want to make a difference ensuring the team exceed expectations

WE OFFER

A unique opportunity to be a part of a dynamic team in an exciting and fast developing business.

Full time and/or part time, salary package – attractive hourly rate paid in DKK, language bonus and pension

Interested...

Please send your application and CV to jobhr@moranti.com soonest possible.