

Norwegian service profile for international support team

“ We are looking for a dedicated, service minded profile to be a part of a dynamic team in an international company within the energy sector. The task is to service and support the Norwegian market on the field of renewable energy market from the Danish office in Copenhagen. ”



ARE YOU A SERVICE PROFILE, WHO WANTS TO MAKE A DIFFERENCE – BOTH IN DAILY PERFORMANCE AND SETTING THE AGENDA IN RENWABLE ENERGY SOURCES – THEN THIS IS A UNIQUE OPPORTUNITY FOR BEING A PART OF A DYNAMIC, INTERNATIONAL COMPANY

MAIN TASKS

The tasks are to ensure professional support by phone, in both the Norwegian B2B and B2C segment, ensuring the overall customer experience by:

- Supporting and guideing customers in the use of e.g. chargers
- Registration and follow up on customers
- Adapt and execute market initiatives according to defined campaigns and company plans
- Ensure, on a continuous basis, the collaboration between the team members and other teams/departments

QUALIFICATIONS

- College degree, mathematic or technical line preferably, but not a requirement
- Language skills:
 - Norwegian native
 - English, high level, written and spoken
 - Additional Nordic languages skills is a plus not a requirement
- IT flair

JOB EXPERIENCE

- 6-12 months' experience in Customer Service, Customer Support, Administration or the like
 - Ideally working experience in environmental industry, High Tech or technical support areas
- But most importantly, you want to make a difference ensuring the team to exceed expectations

WE OFFER

A unique oppportunity to be a part of a dynamic, international company in an exciting and fast developing business. Fulltime position, salary package – fixed salary and pension

Interested...

Please send your application and CV to jobhr@moranti.com soonest possible.