



Security and support team - whatever the time

SAFETY, SECURITY AND AVAILABILITY

Is uptime, availability and security keywords of your business? Moranti Services has competent Guard Teams trained to handle your customers' calls - whatever the time.

WHEN EXPERIENCE AND SKILLS MATTERS

We cooperate with several companies where we monitor the servers, answer emergency calls, whether it is storm, water or fire damage, car breakdown, credit card activation / deactivation, burglary or allergic reactions caused by medicine, etc.

WE OFFER:

- Highly qualified employees who are selected for their empathic abilities, experience and skills
- Well-defined emergency procedures for handling complex situations
- We are available to solve your task - 24/7 - all year round

Quality assurance

We record all calls. The recordings are used for internal coaching / training and is your guarantee that we provide the service agreed. Further, we perform statistics of all calls, which providing an overview of call volume and time spend

We comply to the Danish Personal Data Protection Act

Our employees are trained and audited in our safety procedures. We ensure proper handling and hosting of transaction information and sensitive personal data, which are, of course, hosted in Denmark.

Further we offer ...

24/7 monitoring of transactions on credit cards, follow up on suspicion of abuse / fraud, card barring etc.

Read more on www.moranti.com

Contact us for an informal meeting

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Moranti Services solves all types of contact center assignments such as technical support, customer service, telemarketing, switchboard and IT monitoring, as well as outplacement. We provide our services to customers throughout Northern Europe and is headquartered in Copenhagen.

Moranti - We make a difference!