

Service profiles

ARE YOU PASSIONATE ABOUT GIVING TRAVELERS THE BEST EXPERIENCE POSSIBLE – EVEN BEFORE THEIR JOURNEY BEGINS? THEN JOIN OUR TRAVEL/LEISURE TEAM IN COPENHAGEN



THE TASK

To provide a professional service by phone, social media and email for guests – before during and after their travel/holidays. And to ensure the overall customer experience by:

- Answer queries
- Assist and guide the guests
- Case logging in various systems
- Ensure the collaboration and dialog with your colleagues and other teams/departments

QUALIFICATIONS

- College degree, language or social studies is preferable but not a requirement
- Language:
 - Swedish, high level, written and spoken
 - English, high level, written and spoken
 - Additional Nordic language skills are a plus, but not a requirement
- IT flair

JOB EXPERIENCE

- 6-12 months' experience in the service sector; customer service, travel agency, restaurant, stores or the like

Most importantly, however, is your attitude and motivation to make a difference ensuring the team exceed expectations

WE OFFER

A unique opportunity to be a part of a dynamic team in an exciting and fast developing company, with a great culture – where two days never are alike

Full time and/or part time, Social Club, canteen area roof terrace, great colleagues, salary paid in DKK, language bonus, pension and health insurance

Sounds like you?

Then send us your application and resume to jobhr@moranti.com soonest possible. Looking forward to hearing from you



Moranti Services A/S har mere end 30 års erfaring som service- og solution udbyder inden for kundeservice, 1st – 3rd level IT-services, helpdesk, back office, 24/7 overvågning og support. Vi servicerer kunder, globalt, på 8 sprog. Vores hovedkontor er placeret i København, hvor vidagligt stræber efter at give den bedste kundeoplevelse i hver dialog.

Fordi kundeoplevelse starter ved første kontakt...